

## Frequently Asked Questions

Does the testing disrupt my furnace or air conditioner?

No. Testing is actually performed while your system is running under normal operating conditions. A few harmless test holes will be drilled in your system, but they will be plugged when testing is finished.

How can I tell if my contractor is certified?

Every HVAC SAVE certified contractor carries a identification card with a unique certification number on it. You can verify your contractor online at [www.hvacsave.com](http://www.hvacsave.com).

Where can I find an HVAC SAVE certified contractor in my area?

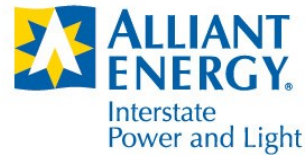
A searchable list of certified contractors can be found at [www.hvacsave.com](http://www.hvacsave.com). Click on the "Find a Contractor" tab to locate a professional in your area.

## Important Questions for Your Contractor

- Are you checking the static pressure of my system?
- What HVAC SAVE rating has my new equipment earned?
- Is my equipment eligible for a rebate?
- What improvements can be made to my system?



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Add comfort and save money by demanding an HVAC SAVE rating on your furnace or central air conditioner



Only an HVAC SAVE certified contractor can provide this rating for you.

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## What is an HVAC SAVE rating?

An HVAC SAVE rating is based on your actual system's performance and acts like a blood pressure test for your system to ensure your furnace or air conditioner is running as efficiently as possible. An HVAC SAVE rating requires your contractor to run a few simple tests on your system.

## Why is an HVAC SAVE rating important?

Purchasing a new furnace or air conditioning system is a big investment. By getting an HVAC SAVE rating you can ensure that your new investment is performing properly, adding comfort to your home and saving you money on your heating and cooling bills. Only an HVAC SAVE certified contractor can provide this rating for you.

An HVAC SAVE rating goes above and beyond the standard installation by having your contractor prove how well your system is performing after it's installed.

## What is the HVAC SAVE program?

The HVAC System Adjustment & Verified Efficiency (SAVE) program is a regional Heating, Ventilation and Air Conditioning (HVAC) contractor training and certification program.

It gives contractors the skills necessary to determine the most appropriate, energy-efficient system for your home, leading to increased comfort and decreased energy bills.

## Why should I ask for an HVAC SAVE certified professional?

An HVAC SAVE certified contractor has the knowledge to carefully analyze and evaluate your system using state of the art diagnostic instruments. They employ proven methods and will be able to provide you with documentation of the analysis they perform so you can make a truly informed decision on any actions to make improvements.

When a contractor provides measured results, you can be assured that you will be getting the comfort, safety and efficiency you paid for. By ensuring how well the system is installed through an HVAC SAVE rating, you can trust your investment will operate as it should.

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## Are rebates available?

**Yes, rebates are available!** Alliant Energy, Black Hills Energy, Cedar Falls Utilities, and MidAmerican Energy **require** that HVAC equipment eligible for rebates be installed by an HVAC SAVE certified contractor.

Ask your HVAC SAVE certified contractor for more information about additional rebates regarding new HVAC equipment.



## My furnace is brand new. Why do I need an analysis and rating?

Unlike a self-contained stove or refrigerator, your air conditioning and heating system depends on a series of ducts and registers winding through your home. If the new unit is not properly matched with the existing ducts, it may not operate as efficiently as it should.

